

December 16, 2022

NOTICE OF APPLICATION
CORIX MULTI-UTILITY SERVICES INC
COLUMBIA RIDGE WATER

Tariff Back-Billing Amendment

Notice is hereby given that Corix's Columbia Ridge Water (CRW) utility submitted an application to the Comptroller of Water Rights seeking approval to add a new section in the terms and conditions of the CRW tariff to address back-billing (Application).

Back-billing means the re-billing by the company for services rendered to a customer because the original billings were discovered to be either too high (over-billed) or too low (under-billed). The discovery may be made by either the customer or the company and may result from the conduct of an inspection. The cause of the billing error may include any of the following non-exhaustive reasons or combination thereof:

- a. the application of an incorrect rate; and
- b. fraud, theft or any other criminal act.

While Corix does not anticipate billing errors, the absence of a back-billing term in the tariff restricts Corix's ability to address billing errors, which can be to the detriment of customers (over-billing) or to the detriment of the Utility (under-billing).

A copy of this Application is available for public inspection online at:
<https://www.corix.com/columbia-ridge/resources/regulatory-affairs>

Any person that has questions about the Application, please write to:
Andrew Craddock, Corix Multi-Utility Services Inc.
Mail: 2120 Toby Creek Road, Panorama, BC, V0A 1T0; Email: andrew.craddock@corix.com

At this time the Comptroller of Water Rights has not commenced a formal public hearing process on the Application. You may write to the Comptroller of Water Rights providing your comments, concerns and questions on the Application. Your correspondence should be addressed to **Chris McMillan, Secretary to the Comptroller of Water Rights, PO Box 9340 STN PROV GOVT, Victoria, BC V8W 9M1, or by email Chris.McMillan@gov.bc.ca on or before January 31, 2023.** Please also send a copy to Corix – Columbia Ridge Water at RegulatoryAffairs.Canada@corix.com.