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December 20, 2023

**RE: Cultus Country – 2024 CPI Rate Increase**

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Dear Customer,

Please be advised that wastewater rates for Cultus Country Resort will be increasing, effective January 1, 2024. The new rates will be reflected on your March bill.

We will be applying an increase of 3.17%, which mirrors increases in the Canadian Consumer Price Index (CPI). This increase will help us cover normal operations and maintenance costs, such as fuel, utilities, and consumables.

At Corix, our mission is to provide you with the highest level of service while maintaining a sustainable and competitive price structure.

Should you have any questions or concerns, please contact Corix Customer Care at 1-888-200-5357, Monday to Friday, 9 AM - 5 PM.

Sincerely,

Corix Customer Care  
1.888.200.5357  
[customercare@corix.com](mailto:customercare@corix.com)