

**ORDER NUMBER 2573**

PROVINCE OF BRITISH COLUMBIA  
OFFICE OF THE DEPUTY COMPTROLLER OF WATER RIGHTS

IN THE MATTER OF

*the Water Utility Act and the Utilities Commission Act*

and

**Corix Multi-Utility Services Inc. – Panorama Water**

**For Approval of**

**2020 to 2022**

**Revenue Requirements & Rate Application**

BEFORE:

Jesal Shah, Deputy Comptroller of Water Rights  
PO Box 9340 STN PROV GOVT  
Victoria, BC V8W 9M1

**ORDER 2573**

Dated this 21<sup>st</sup> day of October 2020

**Whereas:**

1. Corix Multi-Utility Services Inc. (“Corix” or “the Utility”) is a subsidiary of Corix Infrastructure Inc., a privately held corporation headquartered in Vancouver, BC. Corix owns and operates the water utility providing service to Panorama Mountain Village (“Panorama”). In addition to the water utility, Corix owns and operates the propane and wastewater utilities at Panorama.

2. On February 28, 2020, Corix filed its Revenue Requirement and Rate Application for 2020 through to 2022 (“Application”) with detailed support to increase water rates effective March 1, 2020. In the Application, Corix requested substantial water rate increases in each year largely as a result of completion of the Groundwater Source Development Program (GSDP).
3. On April 17, 2020 Corix filed a supplemental information filing for the Application. Corix previously applied for an interim rate increase effective March 1, 2020. Given the extent of the COVID-19 pandemic and the Comptroller’s directive to suspend disconnection until at least July 7, 2020, Corix did not consider a rate increase prior to July to be in the best interest of customers. In the supplemental information filing, Corix requested to amend its Application by proposing a rate increase effective August 1, 2020.
4. Order 2565 was issued on May 19, 2020 directing Corix to provide its full Evidentiary Update by June 30, 2020, including 2019 actual consumption, operating costs, capital expenditures, interest and other items. The timing of the written hearing to review the Application and Evidentiary Update was to be established after receipt of the Evidentiary Update.
5. On June 30, 2020, Corix provided its Evidentiary Update to the Deputy Comptroller of Water Rights of Water Rights (“Deputy Comptroller”) to amend its water rates at Panorama effective August 1, 2020 (“Amended Application”). In the Amended Application, the Utility requested that the proposed rates be approved on an interim, refundable basis effective August 1, 2020 pursuant to Section 89 of the *Utilities Commission Act*. The proposed interim water rates are:

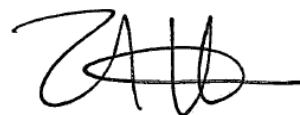
	Existing Since January 1, 2019	Proposed August 1, 2020	Proposed January 1, 2021	Proposed January 1, 2022
Fixed Charge ( <i>per bed unit per month</i> )				
• Residential	\$3.09	\$5.30	\$6.59	\$8.57
• Commercial	\$3.43	\$5.88	\$7.32	\$9.51
Metered Consumption Charge ( <i>per m<sup>3</sup></i> )				
• Residential	\$1.88	\$3.22	\$4.01	\$5.21
• Commercial	\$1.97	\$3.38	\$4.20	\$5.46
Rate Rider 1 (Consumption Deferral) ( <i>per m<sup>3</sup></i> )	\$ 1.21	\$1.21	\$1.21	\$1.46

6. On July 31, 2020 the Deputy Comptroller issued Order No. 2570 which approved the Utility’s request for an interim, refundable rate increase effective August 1, 2020. The Deputy Comptroller also issued a Regulatory Timetable establishing a written public hearing for the review of the Amended Application.

7. On August 14, 2020, the Utility sent out notices to all customers informing them about the rate increase. Persons wishing to actively participate in the hearing were given until September 18, 2020 to register as an intervener. On the same date, the Deputy Comptroller issued Information Request No. 1. Customers wanting to submit comments on the Amended Application were required to do so by September 28, 2020.
8. Three parties representing Panorama Mountain Resort, Panorama Subdivision Owners Association and Trappers Way Residential Group registered as interveners. No customer submissions were received.
9. On October 9, 2020 the Utility submitted a request for an extension to the Regulatory Timetable established in Order No. 2570 and proposed that the due dates for each remaining item be extended by approximately two weeks. The Utility provided the following reasons for the extension:
  - The overall volume and complexity of information requests requires additional time for Corix to respond given its limited resources.
  - The large number of information requests filed were more comprehensive and detailed than the Utility is accustomed to seeing in a typical rate application
  - Many of the information requests require further data gathering, scenario analysis, and/or financial modelling resulting from requested changes in assumption.
10. The short delay will allow Corix to provide more complete responses to the questions received in Information Request No. 1 and from the Intervenors in one complete package.
11. As the customer rates are approved on an interim, refundable basis there will be no financial disadvantage to customers.

**NOW THEREFORE**, pursuant to the *Utilities Commission Act*, the Deputy Comptroller orders that:

- 1. The proposed changes to the hearing timetable are granted according to the Revised Regulatory Timetable that is attached as Appendix A to this Order.**



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Jesal Shah, MBA  
Deputy Comptroller of Water Rights

**An Application by Corix Multi-Utility Services Inc. (“Corix”)  
For approval of its Revenue Requirement and Rate Application  
For 2020 through to 2022**

**REVISED REGULATORY TIMETABLE**

<b>ACTION</b>	<b>DUE DATE</b>
Corix to respond to all Information Requests	October 30, 2020
Corix to provide its Final Submission	November 9, 2020
Intervenors to provide their Final Submissions	November 23, 2020
Corix to provide any Reply Submission	November 30, 2020

Notes: If another round of Information Requests is required, the Deputy Comptroller will issue another Order/Revised Regulatory Timetable during this hearing process.

All submissions and/or correspondence received from active participants or the general public relating to the Application is to be placed on the Utility’s website.